

# Citizens Panel Results – August 2011



## Leisure and Recreation Facilities

**Question 1 - How satisfied or dissatisfied are you with the standard of leisure and recreation facilities provided by the City of Lincoln Council? \***

	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Neither</b>
The standard of service provided by Yarborough Leisure Centre	83%	6%	11%
The standard of service provided by Birchwood Leisure Centre	67%	10%	23%
The standard of services provided by our Sports Development Team e.g. holiday activities and community coaching sessions	65%	9%	25%
The standard of sporting events organised by the city council, including the Lincoln 10k, Dance Factor and Fair Play Football	78%	7%	15%
The standard of cricket pitches	56%	12%	32%
The standard of football pitches	65%	12%	23%
The standard of children's outdoor play facilities	70%	18%	11%
The standard of tennis courts	62%	12%	26%
The overall value for money of those services you use	67%	10%	22%

## Physical Activity

**Question 2 - How often do you take part in a physical activity for half an hour or more?**

Physical activity can include activities such as cycling and walking, as long as the heart rate is raised for a period exceeding half an hour.

	<b>All year</b>	<b>Half the year</b>	<b>Summer months</b>	<b>Odd weeks</b>	<b>Never</b>	<b>Don't know</b>
Three occasions of 30 mins exercise in a week	46%	4%	4%	16%	11%	2%
Five occasions of 30 mins exercise in a week	30%	4%	6%	16%	21%	3%

## **Health and Wellbeing**

**Question 3 - How satisfied or dissatisfied are you with each of the following? \***

	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Neither</b>
The health trainer service	63%	1%	36%
Health walks	66%	6%	28%
Over 50's organised activities	60%	3%	36%
Exercise / GP referrals	53%	6%	41%
Fit Kids activities	60%	10%	30%

Between 45% and 68% of respondents were not aware of the services available. The Sport Development Team will consider these figures when promoting the Health and Wellbeing services in the future.

## **Grounds Maintenance Service**

**Question 4 - How satisfied or dissatisfied are you that the City of Lincoln Council has kept its public land and public highways clear of litter and refuse over the last year? \***

	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Neither</b>
<b>Cleansing Services</b>	81%	15%	4%

**Question 5 - Please indicate how satisfied or dissatisfied you are with maintenance for the following elements of the service? \***

<b>Public Open Spaces Overall</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Neither</b>
Grass Cutting	89%	7%	3%
Trees	81%	12%	7%
Shrub Beds	87%	5%	7%
Parks	87%	5%	8%
Commons	82%	7%	11%
Flower Beds	90%	3%	6%
Other open spaces	79%	8%	13%

**Question 6 - Which of the following best describes how safe you feel when visiting parks/open spaces in Lincoln? \***

	<b>Safe</b>	<b>Unsafe</b>	<b>Neither</b>
<b>Urban Ranger Service</b>	67%	19%	13%

\* The following results are based on people that have used the services.